# CASSIDY SUMNER

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#### **EDUCATION**

#### Texas A&M University | College Station, TX Bachelor of Science in Industrial Distribution/ College of Engineering Minor in Business

#### **TECHNICAL EXPERIENCE**

## **Rockwell Automation |** Dallas, TX

Technical Sales and Consulting Intern

- Responsible for Rockwell Automation's maintenance software (SaaS) business development. •
- Completed 1,400+ calls into 200+ unique companies across the United States and Canada. •
- Held accountable to the standards of a full-time business development representative.
- Conducted high-level predictive maintenance conversations with plant managers and senior executives. •
- Delivered the value proposition and presented the benefit of our solution to meet individual customer needs. •

#### United Supermarkets: Llano Distribution Center | Lubbock, TX

Produce Business Coordinator: Internship

- Tracked and optimized the distribution and sales of produce amongst 95 grocery stores.
- Collected long-term and short-term data on production trends and marketability within the produce sector.
- Used previous trends to calculate supply and demand when curating Ads efficiently. •

#### **CUSTOMER SERVICE EXPERIENCE**

#### Apricot Lane Boutique | College Station, TX

**Boutique Sales Consultant** 

- Execute beyond the operational and organizational standards of the boutique.
- Implement financial strategies and firm communication skills to drive sales.
- Uphold the boutique's culture while delivering an exceptional customer experience, increasing customer retention.

### A+ Tutoring Services | College Station, TX

Front Office Coordinator and Sales Associate

- Fielded inbound demand for an E-Learning platform.
- Ensured customer satisfaction for 100+ guests daily through thorough knowledge of the tutoring services offered.

#### LEADERSHIP/ INVOLVEMENT

### **Professional Association for Industrial Distribution (PAID)** | Texas A&M University

Marketing Officer

- One of 11 officers of a 1,000+ student organization.
- Supervise and maintain social media platforms to promote merchandise, events, and other organization activities.
- Design, manage, and track sales of all merchandise.

Committee Member

- Attended 20+ events each semester to connect and engage with industry leaders and reputable companies. •
- Collaborated alongside the officer team to gain insight into professionalism and complete a semester-long project.

## **Delta Gamma Sorority - Eta Gamma Chapter** | *Texas A&M University*

Member

Attend weekly meetings and work closely alongside other women by participating in philanthropic projects.

**TECHNICAL SKILLS SOFT SKILLS Google Workspace** Outreach Adaptability Lifelong Learner Microsoft Office 365 Python **Community Outreach Optimistic Attitude** Oracle OBIEE Salesforce **Customer Service** Organization

May 2022 - August 2022

May 2023 - August 2023

February 2023 - Present

August 2022 – February 2023

January 2023 - April 2023

April 2023 – Present

August 2021 - Present

May 2025