

# Zachary Owen Miller

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## EDUCATION

### Texas A&M University

*Bachelor of Science in Engineering*

*Concentration in Industrial Distribution Engineering and Minor in Business Administration*

**College Station, TX**

*May 2026*

*GPA: 3.4/4.00*

## PROFESSIONAL EXPERIENCE

### Caterpillar Inc.

*Corporate Intern - Business Operations*

**Houston, TX**

*May 2025 – August 2025*

- Merged data insights with field interviews to recommend customer onboarding strategies across Caterpillar's dealer network.
- Proactively consulted 9 dealerships to design scalable market strategies in Oil & Gas, Construction, and Resource industries.
- Gained exposure to parts and equipment manufacturing and distribution operations in the Midwest and Southern regions.

### H-E-B Grocery Company

*H-E-B Super Regional Facility*

**San Antonio, TX**

*MWT (Manufacturing, Warehousing, and Transportation) Industrial Engineering Intern*

*May 2024 – August 2024*

- Led operational and process improvement initiatives at a 1.9M sqft, 24/7 distribution facility with 1,275+ partner workforce.
- Designed and piloted a digital tool optimizing order selector behavior; deployed to 16 warehouses with projected \$33M annual savings from a \$4K investment.
- Coordinated cross-functional teams to build training and SOPs, ensuring digital tool sustainability for 1,400+ order selectors.

*H-E-B Round Rock 05 Store*

**Round Rock, TX**

*Store Management and Operations Intern*

*May 2023 – August 2023*

- Served as Manager in Charge under Top Store Leader; led daily operations in service, sales, scheduling, and profitability.
- Improved department efficiency through sales data analysis, cross-store benchmarking, and Power BI-driven digital reporting solutions, adopted across H-E-B's Central Texas 80+ store network.

*H-E-B Georgetown 02 Store*

**Georgetown, TX**

*Cross-Functional Representative*

*April 2022 – Present*

- Assist with inventory control and distribute products efficiently from the receiving dock to the sales floor.
- Perform stocking, replenishment, returns, product sales, customer support, and inventory accuracy across all departments.

## LEADERSHIP & INVOLVEMENT

### Texas A&M Professional Association for Industrial Distribution (PAID)

**College Station, TX**

Texas A&M's largest student-run organization (1,300+ members) connects ID students with industry for career development.

*Executive Secretary Officer*

*March 2025 – Present*

- Oversees Committee activities and PAID event involvement, ensuring member experience and understanding.
- Assigns Committee projects and coordinates end-of-semester presentations to maximize member learning and contribution.
- Manages weekly newsletter and engages with IDIS 240 classes for effective communication and mentorship opportunities.

*Previous Committee Member and Current Member*

*January 2023 – Present*

- As committee member, assisted in PAID-sponsored events such as Career Fairs, Workshops, and Power Lunches.
- As committee member, participated in projects improving event organization and student/sponsor networking.
- As member, actively attend weekly events to connect and engage with industry leaders and reputable companies.

### Texas A&M Fish Aides Freshman Leadership Organization

**College Station, TX**

*Previous Member and Current Mentor*

*September 2022 – Present*

- Serving as a mentor to past and present members, guiding them through their academic and leadership development.
- Active volunteer through Big Event, Custodian Banquet, Aggie Muster, and the Traditions Council.
- Developed leadership qualities in a cohort of 40 freshmen by serving the Texas A&M Student Government Association.

### Texas A&M Conference on Student Government Associations

**College Station, TX**

*Programs Executive Officer*

*September 2022 – May 2023*

- Coordinated seven high-caliber speaking engagements for 300+ delegates at a three-day conference for 33 universities.

## SKILLS, ACTIVITIES & AWARDS

**Soft Skills:** Excellent interpersonal and communication skills; lead and develop diverse teams through collaboration and listening; customer-focused with strong decision-making, problem-solving, and adaptability to exceed goals

**Technical Skills:** Power BI, Python, AutoCAD, supply chain & manufacturing systems, UML, Microsoft 365, Google Workspace

**Certifications and Training:** Part 107 Commercial Drone Operator, Forklift Operator, TABC Food & Beverage

**Awards:** PAID 2024 Distinguished Member; 2024 ETID Scholarship Recipient; 2024 Engineering Sales Competition Finalist